



FLY WELLNESS PRIVATE LIMITED
#No 24, 15th main Road, A block
Subramanya nagar
Bangalore - Karnataka, 560021

**ON LETTER HEAD
DECLARATION OF COMPLIANCE OF CONSUMER PROTECTION
(DIRECT SELLING) RULES, 2021**

I Dr. Prassana, Nodal Officer and Authorized Signatory of M/s Fly Wellness Private Limited, having its Registered Office at No. 374, 1st floor, 4th cross, Talacauvery, Amruthahalli, Bangalore North- 560092, Karnataka, India, (CIN No.U86901KA2025PTC211305), do hereby solemnly affirm and declare as under that:-

- 1- We fully comply with all provisions of Consumer Protection (Direct Selling) Rules, 2021 and Consumer Protection Act, 2019.
- 2- We are not involved in Pyramid or Money Circulation Schemes as per Business/Compensation plan prescribed by us and copy annexed herewith.
- 3- We maintain all mandatory records prescribed under clause 4 of the Rules and have displayed the same on our Website: www.flywellness.global.
- 4- We own, hold or are Licensee/assignees of Trade Mark/ Service Mark/ Brand name as per copies annexed herewith
- 5- We have obtained all applicable trade registrations including PAN , TAN & GST copies of which are annexed herewith
- 6- Goods and Services offered by us through our direct sellers conform to applicable laws,
- 7- We have a well defined Grievance Redressal Mechanism prescribed for redressal of consumers' complaints and grievances copy of which is annexed herewith.
- 8- We provide a reasonable cooling off period as per copy annexed herewith.



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- 9- We are bound by our Buy-back policy as per copy annexed herewith
- 10- We are fully compliant with the provisions of Legal Metrology Act, 2009 and rules framed there under and we have obtained Packers' Registration as per copy annexed herewith.
- 11- We are compliant to Drugs and Cosmetics Act and rules framed there under.
- 12- We have joined the National Consumer Helpline as its Convergence Partner.
- 13- We have prescribed separate E-Product Order forms for Consumers as well as Direct Sellers, describing therein the Remedial options available under the Terms & Conditions as per copies annexed herewith.
- 14- We are obliged to have a prior written contract with our Direct sellers in order to authorize them to sell or offer to sell, market or distribute goods or services and the terms of such Contract are just, fair and equitable as per copy annexed herewith.
- 15- We are fully compliant to Consumer Protection (E-commerce) Rules, 2020 as amended from time to time, as per declaration annexed herewith.
- 16- That all documents referred to in this affidavit and annexed herewith may be read as part and parcel of this declaration as the same are not being reproduced herewith for the sake of brevity.

(Dr. Prassana)
Nodal Officer
Declarant

Dated: