



FLY WELNESS PRIVATE LIMITED
#No 24, 15th main Road, A block
Subramanya nagar
Bangalore - Karnataka, 560021

To, REF: FLY/25-26/001

Date: 18-01-2026

The Commissioner,
Civil Supplies and Consumer Protection Department,
Chepauk, Chennai- 600005.

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

With reference to above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021
- 2) Self-declaration of compliance to E-commerce Rules, 2020.
- 3) Part A & B
- 4) Photocopies of CIN, MCA Master-sheet, MOA & AOA
- 5) Board Resolution
- 6) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed and other similar registration
- 7) Declaration of pending non-conviction and non-bankruptcy as provided U/S 8(8) of the Rules
- 8) Business Plan and its annexure forming its part
- 9) Specimens of Contract Agreement with a Direct Seller, Application Form & ID Card
- 10) Cooling off policy for a Direct Seller
- 11) Order form & its terms and condition for a Consumer
- 12) Order form & its terms and conditions for a Direct Seller
- 13) Buy-back, return and refund Policy
- 14) Mechanism of Grievance Redressal
- 15) Products Price list and catalogue
- 16) Photocopies of certifications obtained

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For Fly Wellness Private Limited


(Dr. Prassana S R)
Nodal Officer



Encls: Pages in all